

Telegram

Punctuality

EUROWINGS IN THE TOP TEN

In 2019, Eurowings took off for destinations in Germany and Europe around 230,000 times. 83 per cent of the flights reached their destination on time. This is an improvement of 9 percentage points over 2018. The airline scored even better at its home airports in Cologne and Düsseldorf – no competitor had such good punctuality figures. Eurowings has spent around 50 million euros on this jump in quality. The company can also stand up to comparison across Europe: Eurowings managed to be among the ten most punctual airlines in 2019.

In 2020, Eurowings is also continuing this trend, which has been ongoing for several months. In January, the on-time performance was 93 per cent – this makes Eurowings the most punctual airline in Europe, according to the independent data provider Official Airline Guide (OAG).

Reliability is a key requirement for acquiring customers in future and being able to take large market shares. Eurowings accounts for around 47 per cent of all flights in the low-cost segment in Germany. It is followed by Ryanair with 19 per cent and EasyJet with 17 per cent.

Punctuality of Eurowings



Sources: Eurowings Datawarehouse, OAG

Alternative fuels

WITH SAF FROM SAN FRANCISCO

Aviation urgently requires alternative fuels to achieve its climate protection goals. Lufthansa and SWISS now fill up with Sustainable Aviation Fuels (SAF) in San Francisco. The benefit for the climate: in comparison to conventional kerosene, SAFs reduce CO₂ emissions by up to 80 per cent. In total, the Lufthansa Group has ordered around 3.8 million litres of SAFs in San Francisco. This makes it one of the biggest SAF projects in the world. The fuel is based on waste oil and grease from agricultural production and is subject to stringent sustainability criteria.

We have been among the SAF pioneers for years. We want to continue along this path. However, we need more political support for this. Germany and Europe should establish a clear timetable of how airlines can fill up with sufficient quantities of SAFs or Power-to-Liquid fuels (PtL) and at economic prices.



On domestic markets

**100 PER CENT
ECO-ELECTRICITY**

Since early 2020, the Lufthansa Group in Germany, Austria, Belgium and Switzerland has been procuring only eco-electricity by buying high-quality green electricity certificates (Ökostromlabel HKNneu100). This is a quantity of approx. 301 gigawatt hours – roughly equivalent to the annual consumption of 96,000 German households. This step is an important element for the 2030 goal: in ten years, all of the land transport in the DACH region should be CO₂-neutral.