

## Attack on Ukraine

# A HISTORICAL TURNING POINT

The Russian invasion of Ukraine is causing a humanitarian catastrophe in the center of Europe. The war is also affecting innocent civilians, many of whom are fleeing the violence. Their country, but also our common values of freedom and peace, are being shaken.



Russia's attack is in many respects a turning point with long-term political and economic consequences. Every effort must be made to mitigate the hardship and to end the war as quickly as possible. The determined and concerted action of the international community is necessary to achieve this.

The daily work of the Lufthansa Group contributes to international understanding. We build bridges and connect people, cultures and economies. Our airlines previously offered around 100 weekly flights to Russia and Ukraine. These connections have been suspended until further notice. Moreover, the Lufthansa Group airlines are no longer flying over the airspaces of both countries.

Political leadership, civil society and companies can each provide meaningful support in various ways. Lufthansa Cargo, for example, is involved in transporting urgently needed relief supplies to Poland. When if necessary, our airlines offer additional flight capacities for travelers people in need. Help alliance, the aid organization of the Lufthansa Group, also

responded quickly to the humanitarian crisis: it supports local aid initiatives at numerous Lufthansa Group locations. In addition, help alliance collects donations for the German Red Cross to support the people affected.

The war and the imposed sanctions also affect the Lufthansa Group financially. The impact will depend on the duration of the war and can therefore not be predicted in a reliable way. This applies to the increase in fuel prices as well as to the partially changed flight routes to Asia. Overall, re-routing currently affects less than one percent of our available seats. This is mainly caused by the already depleted passenger traffic volumes due to COVID. The costs associated with re-routing will increase once traffic volumes normalize as the pandemic subsides.

The Lufthansa Group complies with the current sanctions that have been imposed. In Russia, it has stopped all maintenance, repair and overhaul services for customers and has suspended ticket sales of airlines belonging to the Lufthansa Group.